

Health Systems Research Centre (HSyRC)

MASTERCLASS *on* ***QUALITY OF CARE***

Date: Monday, 3rd September 2007

Time: 09:30 – 15:30

Location: Castletroy Park Hotel, Dublin Road, Limerick

Speakers:

Professor Niek Klazinga

Professor of Social Medicine University of Amsterdam, Head, Health Care Quality Indicator Project OECD, Paris.

Dr. Johannes Dalhuijsen

GP Newcastle, and Visiting Research Fellow, Northumbria University

This Masterclass will provide practitioners, researchers and policy makers with up-to date insights in recent efforts to improve quality of care from a whole systems and population health perspective.

Registration Fee: €100

(Places are limited so book early to avoid disappointment)

To register: Email Stiofan.deBurca@ul.ie



Professor Niek Klazinga, MD, PhD.

Professor of Social Medicine University of Amsterdam, also Head, Health Care Quality Indicator Project OECD, Paris.

Between 1985 and 1999 Prof Klazinga worked at the Dutch Institute for Quality Improvement in Health Care (CBO) as Chief Scientific Officer. During this period he was a part-time Associate Professor at the Erasmus University and actively involved in quality assurance activities in hospitals. Project Leader, (1989-1995) of two EU funded international projects on quality assurance in European hospitals (COMAC, BIOMED I) he also participated as a partner in the EU project on external quality assurance strategies (ExPert) and on the quality of practice guidelines (AGREE).

He is Director of the Masters Programme on Health Services Research, Netherlands Institute of Health Sciences. Niek has published widely in peer-reviewed journals on quality of care and given hundreds of lectures over the past 15 years. His present research activities concentrate on the development and use of quality indicators and quality systems in health care systems.

He chairs and/or participates in several national Dutch Committees on Health Quality and Research and represents the Dutch government in the OECD project on quality indicators. Niek also serves as technical advisor to WHO/EURO in a project on the development of a Hospital Performance Indicator Framework

His contribution to the Masterclass will deal with recent approaches towards health system quality performance measurement as initiated by the OECD, and developments around the development and use of performance indicators by hospitals referring to initiatives of both WHO (PATH Project) and the EU (Marquis project).

Dr. Johannes Dalhuijsen.

GP Newcastle, and Visiting Research Fellow, Northumbria University.

Dr Dalhuijsen has been a GP since 1990 and has practiced in a variety of settings and countries. He was involved in research at the University of Nijmegen with regards to the implementation of evidence based guidelines. He was a staff member of the Dutch College of General Practitioners for 11 years and as such involved in publications and educational materials concerning practice development. He was involved in setting up national practice assessment and accreditation programmes and became one of the College's four National Advisors for Regional Development of General Practice Care, before moving to the UK in 2003.

He has done consultancies in primary care development for World Bank and WHO in Eastern Europe. In South Shields, he is senior partner in Riverside Practice. He designed, implemented and evaluated a method for Population Oriented Primary Care that uses a wide range of indicators for population health, care process and care outcomes to address priorities for primary care delivery.

He has given performance indicator workshops for all GP practices in the area. He is presently the GP Lead for Mental Health and as such involved in service redesign. He is a visiting fellow and reviewer for Northumbria University

The contribution of Dr. Dalhuijsen will bring the participants detailed insight in developing a performance measurement agenda within a British primary care trust through the active involvement of groups of GP's. The Masterclass will deal with methods and practice of both measurement and change. The format will be a mixture of interactive lectures, discussions and exercises.

