

## SPEAKER BIOGRAPHIES



Professor John Øvretveit is Director of Research at the Medical Management Centre, The Karolinska Institute, Stockholm and Professor of Health Policy and Management at Bergen University Medical School, Norway.

John's work is based on the belief that organisation and management can bring out the best and worst in people, and that the right organisation design is critical for effective healthcare. A theme underlying his work is how practical research can contribute both to better care for patients and to "healthy work organization". He has worked most of his career on research, which makes both a practical and scientific contribution and is interested in methods which make this possible.

John is a Norwegian-Brit with expertise in the fields of health service quality, health management, organisation, evaluation, interprofessional cooperation and health reforms. He has undertaken health evaluation and development projects in a number of African countries, Yemen, Indonesia, Thailand, Mexico, New Zealand, Australia, Japan, Sweden, Norway, Finland, the Baltic countries and the USA. Translations of some of his 240 scientific papers and books have been made into eight languages. Six books have won publications awards including twice winner of the European Health Management Association Award and the Baxter health publication of the year prize for "Action Evaluation" (2002) and "Health Service Quality" (1992). He is currently a reviewer for and editorial board member of eight scientific health journals and of the advisory board for the UK Service and Delivery and Organisation NHS national research and commissioning programme.



Professor Peter Spurgeon worked in a number of universities and other sectors before joining the Institute of Clinical Leadership. His main areas of interest include:

- assessing managerial potential and performance
- organisational development and the management of change
- clinicians in management, organisational culture and risk management
- evidence-based management, patient safety
- clinical governance implementation.

Peter has worked overseas on specific assignments in Australia, Hong Kong, Italy, Greece, Mexico, Norway, Portugal and Zimbabwe. This work has involved advice to health ministers and policy makers about health service reform as well as the provision of managerial training programme for senior executives. He holds the post of Adjunct Professor, Edith Cowan University, Perth, Australia.

Peter has published widely, with texts on human resource development, applied psychology and job analysis; also many articles on topics such as organisational stress, selection and training and management effectiveness and performance; use of information; the role of clinicians in management and clinical governance.



Dr. Tracey Cooper took up her post as the Chief Executive of the Health Information and Quality Authority in August 2006. Her previous role was as Deputy Head and Director of Operations for the NHS Clinical Governance Support Team in England. Her previous experience includes working clinically in Accident and Emergency, emergency care services and health system reform. Tracey has worked in and advised on a variety of different health systems, served on a number of national task forces in the UK, worked closely with health improvement bodies in the UK and with the health and social care system in Northern Ireland. Tracey also sits on the Board of the International Society for Quality in Healthcare (ISQua).



Prof Stiofan de Burca PhD (Brunel, London), FCIPD, was CEO of the Mid-Western Health Board and had a strong association with the development of R&D in the healthcare system during the course of his career. He was associated with several European Conjoint Action Programmes for quality & outcomes in health care. He was a founding member and first President of the Irish and European Societies for Quality in Health Care, Chairman of the Irish Clearing House on Health Outcomes, and a former Chairman of the Institute of Public Administration. More recently he is President, Health Management Section Royal Academy of Medicine, Ireland, founding member of the Institute for Change Management. UK and Chair, Bros of Charity Ltd., Limerick. His research interests include leadership, change management and quality improvement in health systems. Current research projects include a national study on Adult Community Mental Health Teams, Quality Management in Clinical Directorates and Older Persons Experience of Ageing in the Community.